

The Nordstrom Employee Handbook is a 5x8" gray card that reads:



Welcome to Nordstrom

We're glad to have you with our Company.

Our number one goal is to provide outstanding customer service.

Set both your personal and professional goals high.

We have great confidence in your ability to achieve them.

Nordstrom Rules:

Rule #1: Use your good judgment in all situations.

There will be no additional rules.

**Please feel free to ask your department manager,
store manager, or division general manager
any question at any time.**